

Personal Information Consent for Global University Program Educational Monitoring and IBM Open Badge

Global University Program processes personal information to operate, maintain and provide you with features and functions that enhance the learning experience. We may also use the information to diagnose and resolve technical problems, maintain security, personalize content, and remember information to help you efficiently use your account. IBM uses aggregated metrics such as number of students, unique visit to site and pattern of usage to improve content and usability.

In order to access this site, you will be asked to provide us information about yourself such as:

- *your name, email-address, and general professional attributes such as the geography in which you study and the offering institution you attend.*

***Please note, failing to provide your personal information (name and email address), you will not be able to move forward and use our services. ***

We may use your email address to send you:

- Training and course related notices (including notices from instructor, system related notices about assignments and notifications from course related blogs and wikis).
- We may also use your contact information to send you messages about courses that may be of interest to you.
- We may also use your contact information to send you surveys, opinion polls and feedback requests to be shared with IBM Managers and Executives.

If you do not want to receive these messages, you can opt out by sending an e-mail to clmshelp@us.ibm.com with the subject line NO_MESSAGES

If you correspond with us by email, we may retain the content of your email messages, your email address and our responses. *All Personal information is held for three/3*

years (name, email address , institution name, region, course attendance, completion records), including the content of mail correspondence.

The IBM Skills Academy Program has partnered with IBM Managers, IBM Business Partners and IBM Customers, who may offer internship/employment opportunities to students who have completed courses in the IBM Skills Academy Program. If you want to be contacted for such opportunities, let us know by answering the questions below.

*Do you agree to share you IBM Skills Academy completion results, exam scores and any personal information you have provided with IBM Managers, IBM Business Partners and IBM Customers for the purpose of identifying you as a potential candidate for internship/employment opportunities?

Yes, I want to share my IBM Skills Academy completion results, exam scores and any personal information to be contacted by IBM Managers, IBM Business Partners and IBM Customers.

No, I do not want to share my information to be contacted.

IBM Open Badges – Global University Program offers activities or programs that qualify as an IBM Open Badge offering. In addition to any notification from IBM informing you of your completion status for this activity, you will also receive a separate IBM badge claim notification email from youracclaim.com upon successful completion. IBM leverages the services of Pearson VUE's Acclaim (a 3rd party) for administration of the IBM Open Badge program. To enable the badge offering, we share your name, email address, and information about the specific badge you are eligible to receive with Person VUE Acclaim.

In case you are enrolled into a course that entitles you to receive an Open badge, please give your explicit consent (see below for instructions).You will receive an IBM badge claim notification from youracclaim.com that says, "IBM issued you a new badge", along with information about the badge you are eligible to receive. If you would like to receive your badge, you will need to opt-in by clicking the "Accept" button within the email. This action will direct you to the youracclaim.com web site where you will be required to create a free badge wallet profile and accept Pearson VUE Acclaim terms and conditions. After completing this step, you will access the badge management section of your new profile to complete the badge claim process.

Note: No action is necessary on your part if you choose not to accept the badge. You only need to follow the steps mentioned in this note to claim the badge.

For IBM users: Information on how we handle your personal information can be found in our internal privacy statement at: <https://w3.ibm.com/w3publisher/w3-privacy-notice/>

For additional information regarding IBM processing of Personal Information refer to IBM's Online Privacy Statement: <https://www.ibm.com/privacy/details/us/en/>

Right to access to the stored data

If you want to request access to your data and make sure that they are accurate and lawfully entered, please send an e-mail to clmshelp@us.ibm.com with the subject line Request_Access to the stored data

Right to Data portability

You have the right to receive the personal data concerning you, which you have provided, in a structured, commonly used and machine-readable format and you have the right to transmit those data to another service provider without hindrance.

Data Erasure (Right to be forgotten)

If you want to request erasure of personal data concerning you (i.e. there is no need for processing your personal data), please send an e-mail to clmshelp@us.ibm.com with the subject line Request_Data Erasure

Data Rectification

If you want to request rectification in case there are inaccurate personal data (i.e. incomplete personal data), please send an e-mail to clmshelp@us.ibm.com with the subject line Request_Data Rectification

Objection to the processing

On grounds relating to your particular situation, at any time the processing of personal data concerning you, including profiling you can object at any time by sending a mail to clmshelp@us.ibm.com with the subject line Request_Objection to the processing

Right to lodge a complaint with a supervisory authority

You have the right to lodge a complaint with a supervisory authority, in particular in the EU Member State of your habitual residence, place of work or place of the alleged infringement if you consider that the processing of personal data relating to you infringes the EU GDPR Regulation.

Withdrawal of Consent

If you choose to withdraw your consent for this site we will remove all your information. Removal of your information includes removal of access to the site, your training records, scores, and transcripts will be deleted.

Once records are deleted it will not be possible to restore them or provide any training history.